

Sunday / May 4			
1:00 - 5:00 pm	<b>SoftReports® Workshop</b> SoftReports Team Coastal Room		
6:30 - 9:00 pm	<b>SNUG Annual Conference Welcome Reception</b> Poolside - Sponsored by the Platinum Level Sponsors, Our Partners in Innovation		
Monday / May 5			
7:00 am	<b>Late Registration (Lobby II)</b> <b>Continental Breakfast (Palm Room)</b>		
8:00 am	<b>Opening Session</b> Gilbert Hakim, CEO-SCC Soft Computer and Becky Schran, SNUG President The Grand Ballroom		
9:00 am	<b>Town Hall Forum &amp; Customer Service Forum</b> The Grand Ballroom		
10:30 am	<b>Break (Palm Room)</b>		
11:00 am	<b>Keynote Speaker</b> The Grand Ballroom		
12:00 pm	<b>Lunch (Palm Room)</b>		
	<b>Gulf Room</b>	<b>Beach</b>	<b>Coastal Room</b>
1:00 - 2:00 pm	<b>SoftLab® 5.0 Showcase</b> Karyn Loy	<b>Bank-Lessons-Learned-Interfacing-Foreign-System</b>	<b>Hands-on Lab</b> <i>Available by appointment only</i>  <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
2:00 pm		<b>Diving into Patient Blood Management</b>	
3:00 pm	<b>Break (Palm Room)</b>		
3:15 pm	<b>SoftBank® 25.6 Showcase</b> Laurie Sapp	<b>Basic Calculations</b> James Pomicter	
4:15 pm		<b>Advanced Calculations</b> James Pomicter	
5:15 pm	<b>Sessions End</b>		
8:00 pm	<b>Karaoke Night (Karaoke in the Mainstay Tavern)</b>		

Tuesday / May 6					
7:00 am Breakfast / Vendor Fair (Palm Room)					
	Gulf Room	Beach Room	Coquina Room (3rd floor)	Sundial Room (4th floor)	Coastal Room
8:00 am	Blood Culture Contamination Report	Copy Setup Tool Hicham Bennouna	Approach to Mitigate Extended SCC Outages	Meeting Rooms	<b>Hands-on Lab</b> <i>Available by appointment only</i>
9:00 am	SCC & AI		TBD	Meeting Rooms	<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
10:00 am Break / Vendor Fair (Palm Room)					
10:30 am	SCC Digital Pathology Showcase	TBD Platinum Vendor	Reference Lab Setup Maintenance	SoftBank® & SoftDonor™ Basic Setup & File Maintenance	<b>Hands-on Lab</b> <i>Available by appointment only</i>
11:30 am		TBD Platinum Vendor	Discrete Micro Report	SoftBank® & SoftDonor™ Setup & Tricks	<i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
12:30 pm Lunch / Vendor Fair (Palm Room)					
	Gulf Room	Beach Room	Coquina Room (3rd floor)	Sundial Room (4th floor)	Coastal Room
1:30 pm	Future of Genomics	SoftBank® & SoftDonor™ Troubleshooting	SoftBI® Product Showcase Jim Maloy	Cloud & Linux Solutions	<b>Hands-on Lab</b> <i>Available by appointment only</i> <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
2:30 pm	Genetics Management Report Toolkit	SoftBank® Blood Product & Test Seup		Business Continuity & Disaster Readiness	
3:30 pm	Break / Vendor Fair (Palm Room)				
4:00 pm	Instrument Ready Foreign Bar Codes	SoftBank® Order Status Monitor	Server Upgrade using IPM Migration	Serving on SNUG Board Becky Schran	
5:00 pm	Sessions End				
5:30 pm	Vendor Reception (Palm Room)				
6:45 pm	Beach Event TBD				

<b>Wednesday / May 7</b>				
<b>7:00 am</b> Breakfast / Vendor Fair (Palm Room)				
	<b>Gulf Room</b>	<b>Beach Room</b>	<b>Coquina Room (3rd floor)</b>	<b>Coastal Room</b>
<b>8:00 am</b>	<b>SNUG Business Meeting</b>		<b>Meeting Rooms</b>	<b>Hands-on Lab</b> <i>Available by appointment only</i>  <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
<b>9:00 am</b>	<b>Documenting Quality Control for SoftBank®</b>	<b>SoftLab® Settings &amp; Definitions</b>	<b>SCC Synchs - Process, Tips and Management</b>	
<b>10:00 am</b> Break / Vendor Fair (Palm Room)				
<b>10:15 am</b>	<b>SoftBank® &amp; SoftDonor™ Validation Tips</b>	<b>Quality Management Approach to User Testing, Training &amp; Validation</b>	<b>STAR - Beginner</b> Donnice Picart	
<b>11:15 am</b>	<b>SoftBank® &amp; SoftDonor™ Downtime Procedures</b>	<b>Results Flagging Based on Patient Age in Hours</b>		
<b>12:15 pm</b> Lunch (Palm Room)				
	<b>Gulf Room</b>	<b>Beach Room</b>	<b>Coquina Room (3rd floor)</b>	<b>Coastal Room</b>
<b>1:15 pm</b>	<b>Genetics: SNAP Reports Tips &amp; Tricks</b>	<b>Back to Basics: Using the Call List to Keep Clients Happy</b>	<b>STAR - Advanced</b> Donnice Picart	<b>Hands-on Lab</b> <i>Available by appointment only</i>  <i>Please contact your Client Relations Manager to schedule a session with SCC's Domain Experts.</i>
<b>2:15 pm</b>	<b>Genetics: Upgrade Implementation Roadmap</b>	<b>Integration with Foreign LIS</b>		
<b>3:15 pm</b> Break (Palm Room)				
<b>3:30 pm</b>	<b>Molecular &amp; Cytogenetics Transition to Genomics</b>	<b>Instrument Interfaces: New Features and Functions</b>	<b>SCC Security Management</b>	
<b>4:30 pm</b> Sessions End				
<b>6:30 - 10:00 pm</b>	<b>SCC's Annual Client Appreciation Banquet</b>			

<b>Thursday / May 8</b>		
<b>8:00 am Breakfast (Palm Room)</b>		
<b>Gulf Room</b>		<b>Beach Room</b>
<b>9:00 am</b>	<b>SCC Reporting Tools: Which Tool is best for your lab</b>	<b>SoftTotalQC®: Maintaining Quality</b>
<b>10:00 am Break (Palm Room)</b>		
<b>10:15 am</b>	<b>Exploring SoftReports® New Security options for the Designer</b>	<b>SoftMic® Configuration</b>
<b>11:15 am</b>	<b>Micro Worklists</b>	<b>HL7 Interface Troubleshooting – Legacy and MOM</b>
<b>12:15 pm Lunch (Palm Room)</b>		
<b>Gulf Room</b>		<b>Beach Room</b>
<b>1:15 pm</b>	<b>SoftWebPlus®: New Features &amp; Functions</b> Lesa Einhorn	<b>SCC PMO: Planning, Status and Methodoloy</b>
<b>2:15 pm</b>	<b>Introducing SCC's Patient Portal</b>	<b>SNUG 2026 Planning</b>
<b>3:15 pm</b>	<b>Conference Adjourns</b>	