

## Sunday / May 5

9:00 am - 8:30 pm	<b>Open Registration</b> Sheraton, Lobby II
1:00 - 5:00 pm	<b>SoftTotalQC Workshop</b> Archie Dennis, SCC Lorraine Phelan, SCC Gulf Room
6:30 - 9:00 pm	<b>SNUG Annual Conference Welcome Reception</b> Poolside Sponsored by the Platinum Level Sponsors our Partners in Innovation

## Monday / May 6

7:00 am	<b>Late Registration (Lobby II)</b> <b>Continental Breakfast (Island Ballroom)</b> <b>First Time Attendee Breakfast (Island Grille)</b>				
8:00 am	<b>Opening Session</b> Gilbert Hakim, CEO-SCC Soft Computer and Steve Pleschourt, SNUG President The Grand Ballroom				
9:00 am	<b>George Campbell</b> <b>Keynote Speaker</b> The Grand Ballroom				
10:00 am	<b>Break (Island Ballroom )</b>				
10:30 am	<b>Town Hall Forum</b> The Grand Ballroom				
12:00 pm	<b>Lunch (Island Ballroom)</b>				
	<b>Gulf Room</b>	<b>Palm Room</b>	<b>Bay Room</b> <b>SoftBank Workshop</b>	<b>Sand Key</b>	
1:00 pm	<b>Steady as She Goes! Stay on Course with the OSM</b> Peggy Steele	<b>Introduction to the MOM Console</b> Richard Newton	<b>Setting up Providers and Wards</b> Jane Blackmar Terri Gibbs	<b>Hands-on Lab</b> SoftA/R SoftWebPlus SoftExpressPlus SoftReports SoftBI STAR	
2:00 pm	<b>Navigating the Perils of 4.5 Upgrade</b> Carlos Padilla Falguni Patel Margaret Beaubien	<b>Using Data to maximize the value of the Laboratory</b> Paul Steger	<b>Test Setup Table and Print Scheduler</b> Shawn Johnson		
3:00 pm	<b>Break (Island Ballroom )</b>				
3:15 pm	<b>Data Currents: Updated charts for improved dashboard navigation.</b> Jim Maloy, SCC	<b>Charting a Course to the Seas of Settings and Definitions</b> Peggy Steele	<b>Blood Bank Instruments and Traces</b> Krystyna Hagmajer Dino Janjos		
4:15 pm	<b>Voyage into the Future: Lab 5.0</b>		<b>Patient Data Backup</b> Tomasz Wojtulewski Sharon Smith		
5:15 pm	<b>Sessions End</b>				
5:30 -7:00 pm	<b>Product Showcase: SoftBioBank, SoftTrack, Professional Services (Beach Room)</b>				
6:30-7:30 pm	<b>Hospitality Suite</b>				
8:00 pm	<b>SNUG Idol (Karaoke in the Mainstay Tavern)</b>				

## Tuesday / May 7

7:00 am	<b>Breakfast (Island Ballroom)</b>			
	<b>Gulf Room</b>	<b>Palm Room</b>	<b>Bay Room</b>	<b>Sand Key Room</b>
7:30 am	<b>Business Meeting</b>			
9:00 am	<b>Customer Service Forum / SIG</b> David Romano, SCC Becky Schran Kathy Davis			<b>Hands-on Lab</b> SoftPathDx SoftBiochemistry SoftFlowCytometry SoftCytogenetics SoftMolecular SoftGenePortal SoftTrack SoftBiobank
10:00 am	<b>Break / Vendor Fair</b>			
10:30 am	<b>Navigating Advances in Lab4.5 Specimen Tracking for Smooth Sailing</b> Tanya Fernandez	<b>SDK: Solution for Custom Workflows and Analyses</b> Priyanka Dutta, PhD	<b>American Proficiency Institute Platinum Vendor</b>	<b>Available by appointment only</b> SoftHLA SoftPath
11:30 am	<b>Dive into Syntax – Calculations</b> James Pomicter	<b>Journey into Digital Pathology</b> Michelle Precourt Melissa Petracsek Marek Dus	<b>Voicebrook Platinum</b>	
12:30 pm	<b>Lunch (Island Ballroom)</b>			
	<b>Gulf Room</b>	<b>Palm Room</b>	<b>Bay Room SoftBank Workshop</b>	<b>Sand Key</b>
1:30 pm	<b>Second Rule to the Right and Straight on Till Morning</b> James Pomicter	<b>Integrating SoftTrack with SoftPathDx</b> Melissa Petracsek Marek Dus	<b>Integration with a Foreign LIS</b> Michael Griffis	<b>Hands-on Lab</b> SoftPathDx SoftBiochemistry SoftFlowCytometry SoftCytogenetics SoftMolecular SoftGenePortal SoftTrack SoftBiobank
2:30 pm	<b>Permission To Set Sail – Permission Classes</b> James Pomicter	<b>Genetics Management Report Toolkit</b> Cindy Matesich Anna Drozdiel		
3:30 pm	<b>Break / Vendor Fair</b>			
4:00 pm	<b>Navigating through Copy Setup</b> Margaret Beaubien	<b>Future of Genomics</b> Fernando Flores	<b>Data Conversion for new Affiliates</b> Cindy Bland Sharon Smith	<b>Available by appointment only</b> SoftHLA SoftPath
5:00 pm	<b>Sessions End</b>			
5:30 pm	<b>Vendor Sponsored Reception (Island Ballroom)</b>			
6:00 pm	<b>Beach Games</b>			

## Wednesday / May 8

7:30 am Breakfast (Island Ballroom)				
	Gulf	Palm	Bay	Sand Key Room
8:00 am	<b>Taking on Oceans of Security Monitoring</b> Sonal Pandey Peg Richards	<b>SoftA/R: Deep Dive into Charge Entry</b> Anne Hage	<b>RCM Platinum Vendor</b>	<b>Hands-on Lab</b> SoftBank SoftID and SoftID.Tx SoftLab 4.0 SoftLab 4.5 SoftMic 4.0 SoftMic 4.5 SoftTotalQC
9:00 am	<b>Web DMI-SCC's New Data Manager</b> Greg Wojtulewski	<b>STAR tips and new features</b> Novak Scepanovic Joe Magilligan Narman Byrd	<b>Vedant Platinum Vendor</b>	
10:00 am	<b>Break</b>			
10:15 am	<b>Project Planning of the Implementation of Soft LIS Solution in a large Australian Public Pathology Service</b> Robin Williams	<b>Multi-Environment Parallel run for testing automation or other busy instruments</b> Doug Davidson Shawna Andriese	<b>SOGI: Identifying Sexual Orientation and Gender Identify in the LIS</b> Lee Ann Youkhong	<b>Available by appointment only</b> SoftDonor Security Management SoftMedia
11:15 am	<b>Setting Sail with Security Management</b> Archie Dennis Terri Barkley	<b>Strategies for Learning on the Fly</b> Mary Kay LaBrie	<b>Swimming with SoftBank Ad Hoc Query Reports in the SoftReports Pool</b> Kelly Ordiway Brenda Duff	
12:15 pm	<b>Lunch (Island Ballroom)</b>			
	Gulf Room	Palm Room	Bay Room SoftBank Workshop	Sand Key
1:15 pm	<b>Is Your Multi-Site Institution Missing the Boat When It Come to SCC Soft Oversight and Management?</b> Steve Pleschourt Scott Hansen	<b>Coaching Conversations</b> Mary Kay LaBrie, SCC	<b>SoftBank Enhancements</b> Laurie Sapp	<b>Hands-on Lab</b> SoftBank SoftID and SoftID.Tx SoftLab 4.0 SoftLab 4.5 SoftMic 4.0 SoftMic 4.5 SoftTotalQC
2:15 pm	<b>Charting a Course to the Seas of Settings and Definitions</b> Peggy Steele			
3:15 pm	<b>Break</b>			
3:30 pm	<b>Smooth Sailing using Lean in your Laboratory</b> Donna Passante	<b>Discover SoftTotalQC's Latest Features</b> Lorraine Phelan	<b>Optimizing your SoftBank System</b> Sharlene Billiet	<b>Available by appointment only</b> SoftDonor Security Management SoftMedia
4:30 pm	<b>Sessions End</b>			
5:30 -6:15 pm	<b>Jolley Trolley to Dinner Cruise boarding outside Lobby 3</b>			
6:30 pm	<b>SCC Customer Appreciation Dinner Cruise (Clearwater Beach Marina)</b>			
10:30 -11:30 pm	<b>Board the Jolley Trolley return to Sheraton</b>			

## Thursday / May 9

7:30 am	Breakfast			
	Gulf Room	Palm Room	Bay Room	Island I
9:00 am	<b>Closing Session</b> Steve Pleschourt			
10:00 am	Break			
10:15 am	<b>Navigating through Copy Setup</b> Margaret Beaubien	<b>The Myth of Multi-Tasking: How to be Fully Present in the Moment</b> Mary Kay LaBrie	<b>Setting Sail with Security Management</b> Archie Dennis Terri Barkley	<b>SoftBank/SoftID.Tx are the #1 Rated Cruise Liner</b> Alan Nichols Laurie Sapp
11:15 am	<b>Cerner EMR Roundtable</b> Nikki Van Ingen	<b>Ship Shape Oracle: Navigating the Oracle 12 Upgrade Charts</b> Paul Roberts	<b>Making PowerPoint More Interactive</b> Patti Byers	<b>Epic EMR Roundtable</b> Becky Schran
12:15 pm	Lunch (Your Lunch Voucher can be used at Island Grille or the Mainstay Tavern)			
	Gulf Room	Palm Room	Bay Room	Sand Key
1:15 pm	<b>Dive into Syntax – Calculations</b> James Pomicter	<b>SoftReports The Unchartered Adventure</b> Kim Schroeder Tom Larson Alicia Evans	<b>SoftPath LIS</b>	<b>SoftMic Mini Configuration</b> Randy Carter
2:15 pm	<b>Second Rule to the Right and Straight on Till Morning</b> James Pomicter			
3:15 pm	Conference Adjourns			